

Terms and conditions

- The pass holder must have a permanent residence in Westmorland and Furness. If the pass holder moves to reside outside Westmorland and Furness, the pass will not be valid and must be returned to Westmorland and Furness Council.
- Passes remain the property of Westmorland and Furness Council in their entirety and are not transferable.
- Defaced passes will not be accepted by the driver and will be withdrawn.
- Passes do not guarantee a seat on the service. The driver reserves the right to refuse passengers on capacity grounds.
- Any discount offered in conjunction with the use of the card is at the sole discretion of the individual bus operator and may be changed or withdrawn at any time by them.
- Any fraudulent use of the pass may result in the pass being confiscated by the bus operator or authorised Westmorland and Furness Council officer. Where fraudulent activity has been found to occur, Westmorland and Furness Council reserves the right not to reissue a replacement pass and to consider progressing legal action.
- Westmorland and Furness Council is a data controller as specified in the Data Protection Act 2018 and as a result is obligated to inform you about the arrangements for processing your personal data. When you apply for an A2B Now Card the council collects the personal data specified in the form (including photographs) for administrative purposes. This data is stored securely and destroyed in accordance with the council's Retention and Disposal Policy. If you would like any further information on how the council processes your data please see the council's Privacy Notice or contact the Data Protection Officer at dataprotection@westmorlandandfurness.gov.uk
- Westmorland and Furness Council reserves the right to alter these terms and conditions at any time; any updates will be posted on the Westmorland and Furness Council website.

Freedom to travel for less



Use your **A2B Nowcard** any time except on school days. On these days you will be charged the normal, full bus fare if you travel before 9:30am or between 3pm and 5pm.

Term dates can be found at:
westmorlandandfurness.gov.uk

If you require this document in another format (e.g. CD, audio cassette, Braille or large type) or in another language, please telephone 0300 373 3300

আপনি যদি এই তথ্য আপনার নিজের ভাষায় পেতে চান তাহলে অনুগ্রহ করে 0300 373 3300 নম্বরে টেলিফোন করুন।

如果您希望通过母语了解此信息，
请致电 0300 373 3300

Jeigu norėtumėte gauti šią informaciją savo kalba,
skambinkite telefonu 0300 373 3300

W celu uzyskania informacji w Państwa języku proszę
zatelefonować pod numer 0300 373 3300

Se quiser aceder a esta informação na sua língua,
telefone para o 0300 373 3300

Bu bilgiyi kendi dilinizde görmek istiyorsanız lütfen
0300 373 3300 numaralı telefonu arayınız

Freedom to travel for less in Westmorland and Furness

The reduced fare bus travel card for 5-20 year olds in Westmorland and Furness

A2B Nowcard

westmorlandandfurness.gov.uk/a2bnowcard



Whatever you're into, the A2B Nowcard can get you there

What is the A2B Nowcard ?

The **A2B Nowcard** gives you freedom to travel for less around Westmorland and Furness and beyond.

If you are aged 5 - 20 and live in Westmorland and Furness your **A2B Nowcard** can let you travel on local buses for up to £1.80 for a single journey or £3.00 return.

So you can save your money for the more exciting things in life

To make the most of your **A2B Nowcard** you can find out more about how to get around Westmorland and Furness by bus by visiting cumbria.gov.uk or contacting Traveline on **0871 200 22 33**.

Get an application form from your local library



How much do I save?

You will pay a maximum of £1.80 for a single journey or £3.00 for a return journey. If the fare is normally less than this, you will be charged the normal fare.

When can I use it?

Any time except on school days before 9:30am and between 3pm and 5pm. At these times you will be charged the normal bus fare. If you are travelling outside Westmorland and Furness, both parts of a return journey must be taken on the same day or you will have to pay the normal bus fare for the return leg.

Where can I use it?

Use your **A2B Nowcard** on any journey in Westmorland and Furness. You can also use your card to check out Keswick, Carlisle and Lancaster and all stops on these routes for the same bargain price, as long as your journey starts in Westmorland and Furness.

How does it work?

To make sure you can take advantage of low price fares, simply place your **A2B Nowcard** on the card reader, let the driver know where you are travelling to and pay your fare.

How much is the card?

The card will cost you £10.00.

How long will the card last?

The expiry date will be printed on your **A2B Nowcard**

The scheme will be reviewed annually. As a listening council we want to be sure that it delivers a good service as well as providing good value for money.

How do I apply?

1. Get an application form by dropping in to your local library or download from **westmorlandandfurness.gov.uk/a2bnowcard**
2. Take the completed application form to your local library and do not forget to take a passport photo and £10.0 application fee as well as proof of the age and address of the person applying for the card. Acceptable proof of age and address is either an NHS medical card; a driving licence (if the applicant has a licence); a passport and bank statement; or a birth certificate and bank statement.
3. If you are applying at Barrow, Kendal or Penrith Library, you do not need to take a passport photo with you as library staff have the facility to take your photo and complete your application electronically.
4. Library staff will check your application and identification and take your payment.
5. Your card will be posted to your home address.

What if the card is lost or stolen?

Ring the hotline on **0333 240 6965 (option 3)** A replacement card will cost you £10.

What if my card doesn't work?

You will have to pay the full fare for your journey. You should then return your card to FREEPOST NOWCARD and a replacement will be issued to you free of charge with the difference in cost of your journey.